

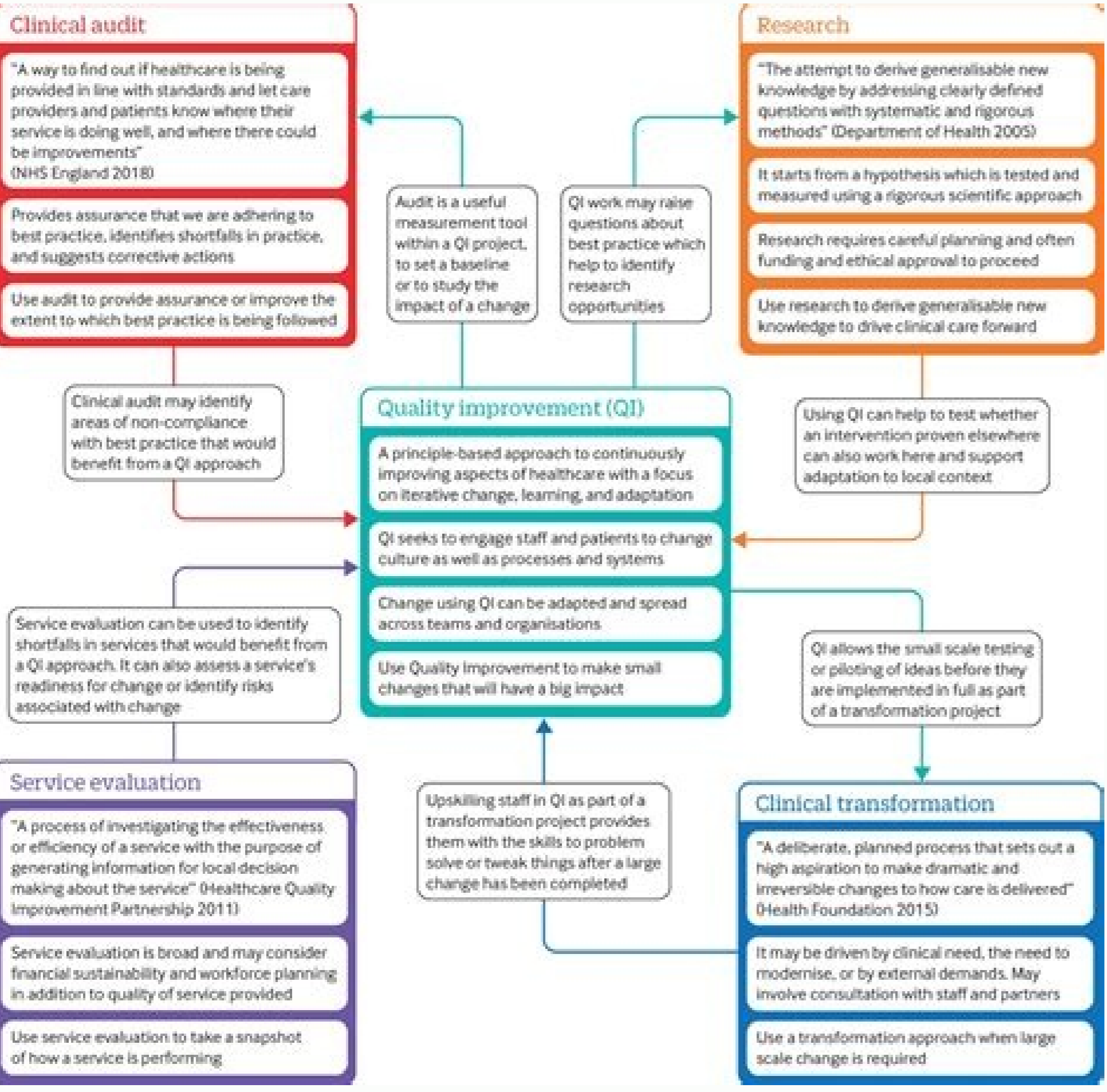
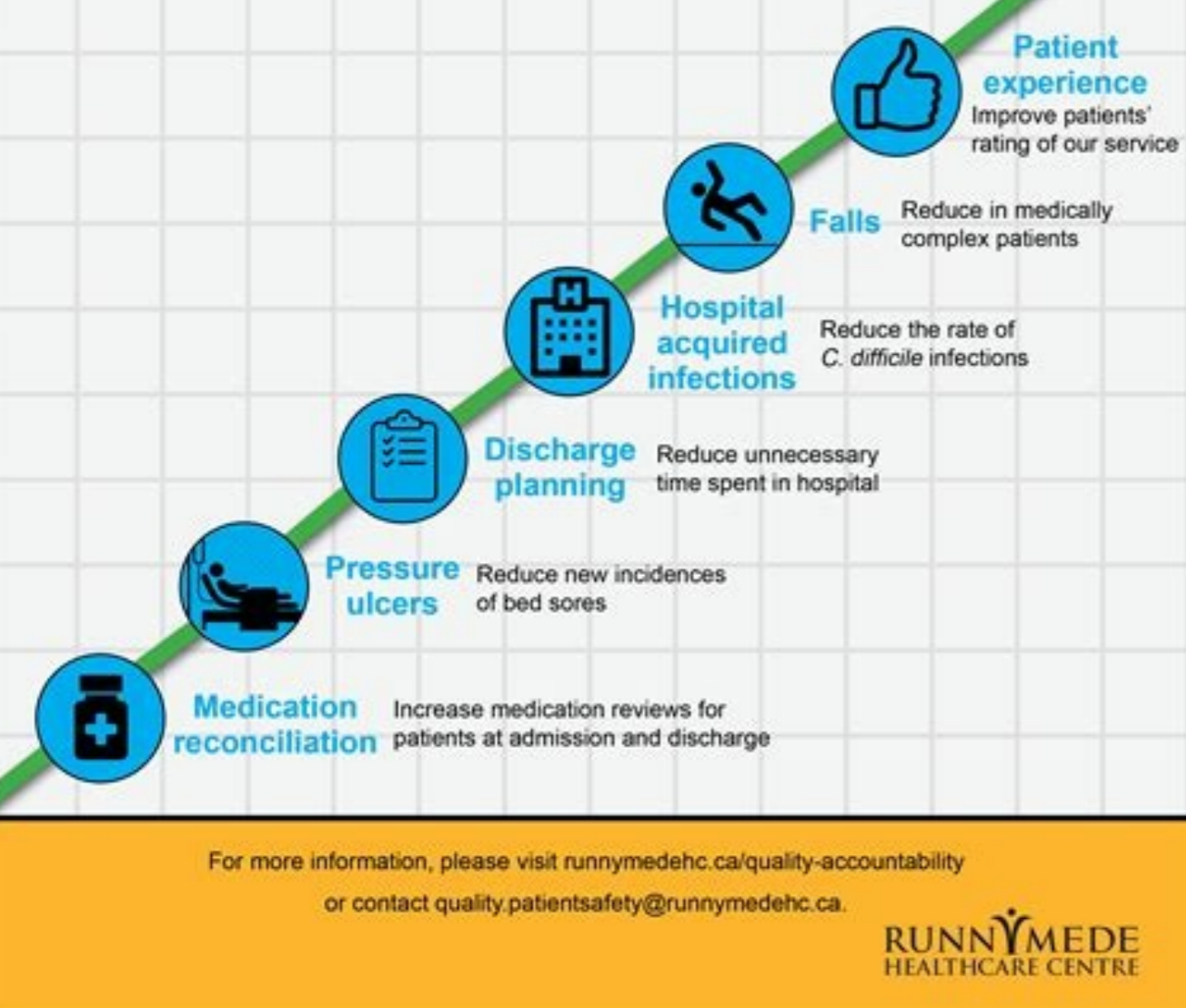
Quality improvement action plan template healthcare

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QUALITY IMPROVEMENT PLAN

2016/2017
Transforming healthcare together

The Quality Improvement Plan is our annual commitment to high-quality, patient-centred care. Patients, families and staff provide input and we make sure it aligns with our strategic plan and priorities set by the province. This year we are focusing on these key improvement initiatives:

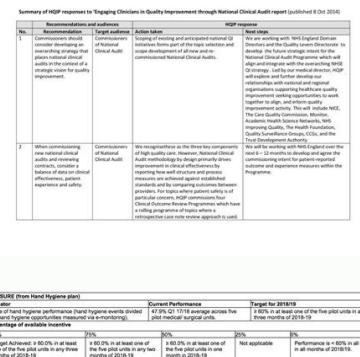


DEPARTMENT OF PAINTING
QUALITY IMPROVEMENT PLAN
SEPTEMBER 2008

1. Department Philosophy and approach to Teaching and Learning

Recommendation in Peer Review Group Report	Department Action to recommendation	Faculty Action to recommendation	Responsibility	Time-frame / Status (From - to)	Issues for Decision by An Bord (if applicable) / Management Response
1.1. The Department could explore different ways of teaching – group, one-to-one, peer learning etc.	The amount of group tutorials and seminars has been increased in all years. Seminar based professional practice workshops encourage students to share knowledge.	A regular series of 4 th year cross departmental student presentations have been implemented since last year.	Head Faculty/ Head of Department.	Implemented	
1.2. The PRG encourages the inclusion of Visual Culture into the group tutorial system.	Visual Culture (VC) tutors are invited to the larger seminars.	Joan Fowler joined the Faculty last year. Faculty supports the involvement of other VC staff on case by case basis.	Year co-ordinators	ongoing	
1.3. The PRG recommends a more visible, structured and systematic timetable of tutorials to differentiate between the formal and informal tutorials/discussions.	Timetabled tutorials are the norm. Staff also arrange tutorials with students via email. Students understand the difference between these and informal discussions.	Faculty agrees to implement.	Head of Department, Year co-ordinator and personal tutors	Faculty Board 1, 2008	
1.4. Group critiques are an essential element in all years and are to be commended – the PRG recommends the follow-up by email as happens in the MA to provide a record of the critiques, to facilitate a response from students and to help in the presentation and articulation of ideas.	See 1.1 above. Feedback is delivered at seminars. Correspondence and follow-up via email is being developed. A tutorial report system is in operation where students complete 8 forms annually – which in turn are endorsed by tutors. Increased numbers of seminars helps students with presentation and articulation of ideas.	Paperwork exists, email material should be organised in addition – not duplication.	Individual staff members	Faculty Board 1, 2008	

QA Office Page 1 08/10/2008



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We have developed a Quality Improvement toolkit and a range of templates for general practice to assist with your QI journey. New resources will be added to this page so please keep checking back or better still bookmark this page. Internet Citation: Health Care Quality Improvement (QI) Action Plan Template. Content last reviewed July 2022. Agency for Healthcare Research and Quality, Rockville, MD. Internet Citation: Faculty Action Plan Template. Content last reviewed March 2017. Agency for Healthcare Research and Quality, Rockville, MD. Director Support House's Centre for Innovation in Peer Support Betty-Lou Kristy is the Director of Support House's Centre for Innovation in Peer Support. Support House's Centre for Innovation in Peer Support provides wellness based, peer-led self-help and social connections programming to community members; and support to organizations who have peer staff, through training in peer-support program implementation, capacity-building, evaluation, research, knowledge brokerage, and quality improvement. As a result, the Centre has evolved to become a "Benchmark of Excellence" in peer support and the meaningful engagement of lived/living experience and family/caregiver co-design. The Centre has been awarded the 2017 Ontario Peer Development Initiative (OPDI) Innovators Award, 2017 AMHO President Shield Award and the 2016 Association of General Hospital Psychiatric Services (AGHPS) Celebrating Innovation Award. Betty-Lou is a bereaved mother, in recovery for almost 20 years from alcohol/multi-drug addictions, trauma and mental health issues. Betty-Lou lost Pete, her 25-year-old son with concurrent disorders to an accidental opioid overdose in 2001. She has additional caregiver experience in supporting close family members with cancer, cardio, lung/COPD, diabetes and asthma. She has spent 15+ years as a provincial system-level, lived experience and family - advisor, educator, and advocate - helping to frame policy, governance, and programming. Previous to this journey her background was in corporate marketing. Betty-Lou has over 15 years of extensive board governance training and experience. She has completed 3-6 year terms being a board director for Bereaved Families of Ontario Halton-Peel, Canadian Mental Health Association Halton (CMHA-HRB), Halton Alcohol Drug and Gambling Assessment Prevention and Treatment Services (ADAPT), Glen Mills Co-operative Housing Corporation, and Addictions & Mental Health Ontario (AMHO). Betty-Lou is the recipient of several awards such as the 2009 Centre for Addiction and Mental Health (CAMH) Transforming Lives Award, the 2012/13 Ministry of Health and Long-Term Care Achievement, Commitment and Excellence (ACE) Award -Partner Relations for her work with the Ministers Expert Advisory Group Narcotics, and the 2016 Support House Employee of the Year Award. She was recently appointed as Chair of the Health Minister's Patient & Family Advisory Council (M-PFAC). Humanizing, quality of life and reduction of harm are integral to her.

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